

Example 1
Educational Program Evaluation Overview
“A Medical School Curriculum for Teaching Communication Skills on the Surgery Clerkship”

PROGRAM / CURRICULUM			EVALUATION		
1. GOAL	2. OBJECTIVES	3. DESCRIPTION	4. QUESTIONS	5. SOURCE OF DATA	6. METHODS OF DATA COLLECTION
<p>Important communication skills for surgeons are rarely formally addressed after the pre-clinical years of medical school.</p> <p>Our goal is to implement a communication curriculum during the Surgery Clerkship to improve students' communication competence.</p>	<p>OBJECTIVE 1 To improve medical students' communication skills in patient education, shared decision-making and delivering bad news</p>	<p>Surgeons will lead three two-hour workshops on communication skills related to patient education, shared decision-making and delivering bad news. Activities include lecture, video critique, discussion and a standardized patient exercise.</p>	<p>1. Do students rate these workshops as valuable in terms of: <ul style="list-style-type: none"> • Quality of Instruction? • Relevance of the Content? • Amount of Instruction? </p> <p>2. Do students rate themselves as having improved competence in the three areas of communication?</p> <p>3. Do students demonstrate communication competence in standardized clinical encounters?</p>	<p>Students</p> <p>Students</p> <p>Faculty and SPs</p>	<p>Web-based, end of clerkship questionnaire</p> <p>Web-based pre-post self-assessment questionnaire</p> <p>Faculty and SPs rate student performance using checklist and global rating scale</p>
	<p>OBJECTIVE 2 To use experienced faculty as facilitators</p>		<p>1. Do students rate the involvement of experienced surgeons as faculty facilitators as valuable?</p> <p>2. Do faculty rate their own involvement in this course as valuable?</p>	<p>Students</p> <p>Faculty</p>	<p>Web-based, end of clerkship questionnaire</p> <p>Paper and pencil questionnaire</p>
	<p>OBJECTIVE 3 To emphasize the clinical relevance of communication to the practice of surgery</p>		<p>1. Do students understand the impact of physician communication skills on patient outcomes?</p>	<p>Students</p>	<p>A brief paper analyzing a Dr/Pt encounter and how communication affected the outcome. Include suggestions for improving communication.</p>